I. Meeting called to order by President Tony Brazil

Present
Tony Brazil
Joe Wiley
Carrie Boyer
David Edens
Barney Fowler
Troy Veal
Robert Duke
John Jones
Bronc Fleming
Mark Seawell
Mike Crum
Greg Patterson
Judy Wolfe
Deb Borden

Absent
Peggy Taylor
Robert Washington

Staff: Robert Swize

II. Approval of Minutes dated December 2, 2006

Motion to Approve: Bronc Fleming
Motion died due to lack of a second. Tabled for clarification of information

Approval of Minutes dated Jan 11, 2007

Motion to Approve: John Jones
Second: Bronc Fleming
Approved by unanimous vote

III. Conference Call Policy: Currently section 3.12 of the By-Laws indicates that conference call meetings are closed. Discussion ensued regarding as to whether these calls should be open to the general membership, cost of additional lines, muting calls and severing open lines when entering into executive session. After lengthy discussion Mark Seawell motioned that conference calls would not be open to the general membership. Motion seconded by Barney Fowler.
IV. Regional Modification Committee Update. The committee reported to the board that three proposals would be presented by email the following day for all board members to consider, with a vote to take place on January 23, 2007. The committee reported that when drafting their recommendations they considered the following criteria:

- Number of members in each region
- Degree of representation each state has currently within its region
- Geographic demographics: e.g. climate and markets

The proposals are as follows:

- Proposal A: Create 18 regions with 1 director for each region
- Proposal B: Create 17 regions, remove 1 region from within regions 1-6.
- Proposal C: Keep the current regions as they are currently.

V. Ennoblement Point System: Discussion was held based upon the feedback from some members that the new system was not fair. Committee chair David Edens indicated that he had personally talked to some of these members and encouraged them to run scenarios with the new system and compare the results to the current program. The discussion was tabled for one month pending further feedback from members.

VI. Board of Directors Operating Policy. Troy Veal presented the board with the following recommendations:

- The agenda for each meeting is provided to each director not less than 10 days prior to the meeting. Any agenda proposals, materials, and/or data will be provided to the directors at that time.
- The agenda for the meeting is provided to the membership not less than 5 days before the meeting.
- The board of directors will meet at least one time a month with no more than 2 agenda items for each meeting.
- Every six months a meeting will be scheduled for the board of directors to review actions/directives taken within the last six months and for committee updates.
While other issues may be discussed at a meeting, only those items on the agenda will be voted upon.

John Jones moved that Robert Swize, in conjunction with Troy Veal, create a resolution to incorporate the above policy, with a provision for emergency meetings/votes, into the By-Laws. Joe Wiley seconded the motion. Vote was unanimous.  
Motion Passed

VII. Customer Service Satisfaction Survey. Mark Seawell recommended that the board of directors consider putting into place a customer service satisfaction survey. Mark will provide the directors with recommendations for this program for future discussion.

VIII. Commendations were given to Robert Swize and his staff for the first E-News to our members. Feedback has been very positive regarding this type of newsletter. The directors reiterated their commitment to keeping the membership better informed.

Motion to Adjourn: Joe Wiley  
Seconded: John Jones